

JOB ANNOUNCEMENT

QUALITY SPECIALIST

The North Sound Behavioral Health Administrative Services Organization (North Sound BH-ASO), located in Mount Vernon WA, is pleased to announce an opportunity to join our team as a Quality Specialist. This position is a full-time salaried position.

Changes in healthcare reform afford new and dynamic opportunities in the North Sound—especially in the field of behavioral health. If you are interested in playing a critical role in assuring quality behavioral healthcare in the North Sound community and believe you have the background and skills necessary, we invite you to apply!

ABOUT NORTH SOUND BH-ASO

Our Mission: *Empowering individual and families to improve their health and well-being.*

The Washington State Health Care Authority contracts with the North Sound BH-ASO to provide Behavioral Health Crisis Services and other state-funded non-Medicaid behavioral health services in the North Sound Region. Please visit our website www.nsbhaso.org for more information.

PRIMARY POSITION RESPONSIBILITIES

- Provides Care Coordination/Care Management. Coordinates care for highest risk, multi-system involved individuals in collaboration with Managed Care Organizations (MCOs), providers, and families.
- Conducts utilization reviews and utilization management.
- Conducts and/or participates in focused reviews to assure quality of care including the development of review tools, clinical records review, performance analysis, and written reports.

QUALIFICATIONS, EXPERIENCE, & EDUCATION

Knowledge of:

- Applicable contracts, standards, laws, rules and regulations such as HIPAA, 42 CFR Part 2, WAC, RCW.
- Utilization Management/Utilization Review, Quality Assurance/Improvement, data collection, statistical analysis and preparation of reports.
- Experience with the State and regional behavioral health Crisis System in accordance with the rules and regulations in 71.05 RCW and 71.34 RCW function, roles, and operation.
- Basic ASAM model used for Substance Use Disorder (SUD) level of care determination.
- Working with individuals of all ages experiencing a SUD and individuals who are receiving medication assisted treatment.
- Service area and population/setting/level of care where authorization decisions are being made.
- Clinical practice; especially in the areas of care coordination, person-driven individualized treatment plans, cultural competence, and evidenced-based practices.
- Quality customer service skills and direct experience providing customer service.

Education and Experience:

- Master's Degree in social work, behavioral science, nursing or related field and/or Substance Use Disorder Professional (SUDP) **AND** four (4) years professional level experience in a clinical behavioral health setting.
- Meet the WAC requirements for a Mental Health Professional (MHP) and/or Child Mental Health Specialist, is preferred.
- Expertise in working with adults and/or children with severe behavioral health disorders
- Expertise in working with other special populations is preferred.
- An equivalent combination of education and experience may be considered.

License and Certification:

- Current Washington State License/Certification as a Licensed Independent Clinical Social Worker (LICSW), Licensed Mental Health Counselor (LMHC) Licensed Marital Family counselor, (LMFT) Licensed Clinical Psychologist (LCP), Substance Use Disorder Professional (SUDP) as indicated for the job function is required.
- Valid Washington State driver's license, continuous proof of insurance and a vehicle available for work-related travel throughout employment is required.

ADDITIONAL INFORMATION

Starting salary range from \$67,338 to \$70,747 per annum, plus a generous benefits package in excess of \$35,000. Position will remain open until a qualified applicant is selected. North Sound BH-ASO is an Equal Opportunity Employer. Visit our [Careers page](#) for full job description and application. Send cover letter, resume and application to hr@nsbhaso.org. *Please note that applications will not be accepted without a completed North Sound BH-ASO application form.*