

## Advisory Board

Pre-meeting

July 7, 2009

12:15 - 1:00

# Disaster Preparedness

Presented by

Sandy Whitcutt

**Quality Specialist** 

#### **MEMORANDUM**

DATE: June 26, 2009

TO: NSMHA Advisory Board

FROM: Chuck Benjamin, Executive Director

RE: July 9, 2009, Board of Director's Agenda

Please find for your review the following that went before the NSMHA Board of Directors at the **special meeting** June 26, 2009:

<u>NOTE</u>: The <u>highlighted contracts/amendments</u> have not been reviewed by the Advisory Board; however, they were passed at a <u>special</u> Board of Directors meeting held June 26, 2009.

#### Motion #09-047

To approve *DSHS-MHD-NSMHA-0769-26002 AMENDMENT 05* for the provision of prepaid inpatient health plan community mental health services for enrollees in the North Sound Region. The term of this Amendment is July 1, 2009 through September 30, 2009. The consideration of this Amendment reflects the adjustment to the Medicaid rates.

#### Motion #09-048

To approve **NSMHA-bridgeways-MEDICAID-07-09 AMENDMENT 2** for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$172,686.

#### Motion #09-049

To approve **NSMHA-COMPASS HEALTH-MEDICAID-07-09 AMENDMENT 2** for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$4,078,756.

#### Motion #09-050

To approve **NSMHA-CATHOLIC COMMUNITY SERVICES NW-MEDICAID-07- 09 AMENDMENT 2** for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$757,584.

#### Motion #09-051

To approve *NSMHA-INTERFAITH COMMUNITY HEALTH CENTER-MEDICAID-07-09 AMENDMENT 2* for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$79,185.

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#### Motion #09-052

To approve **NSMHA-LAKE WHATCOM CENTER-MEDICAID-07-09** 

**AMENDMENT 2** for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$307,516.

#### Motion #09-053

To approve **NSMHA-SEA MAR-MEDICAID-07-09 AMENDMENT 2** for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$187,283.

#### Motion #09-054

To approve **NSMHA-SNOHOMISH COUNTY-MEDICAID-07-09 AMENDMENT 2** for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$61,763.

#### Motion #09-055

To approve *NSMHA-SUNRISE SERVICES-MEDICAID-07-09 AMENDMENT 2* for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$367,852.

#### Motion #09-056

To approve **NSMHA-WHATCOM COUNSELING & PSYCHIATRIC CLINIC- MEDICAID-07-09 AMENDMENT 2** for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$724,465.

#### Motion #09-057

To approve **NSMHA-VOA-MEDICAID-09-11** contract. The contract is for the provision of crisis and access line and inpatient certification/utilization management services to Medicaid enrollees. The term of the Agreement is July 1, 2009 through June 30, 2011. Maximum consideration for this contract is \$476,014.

#### Motion #09-058

To approve *NSMHA-SUNRISE SERVICES-COMMUNITY SUPPORT-*

*MEDICAID-09-10* for the provision of individual intensive in-home community support. This agreement will provide services for an individual needing intensive in-home support. The term of this Agreement is July 1, 2009 through June 30, 2010. The estimated maximum consideration for this agreement is \$104,298.

#### Motion #09-059

To approve *DSHS-MHD-NSMHA-0769-26028 AMENDMENT 05* for the provision of state funded community mental health services for individuals in the North Sound Region. The term of this Amendment is July 1, 2009 through September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$47,334,483.

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#### Motion #09-060

To approve **NSMHA-bridgeways-SMHC-07-09 AMENDMENT 2** for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$36,008.

#### Motion #09-061

To approve **NSMHA-COMPASS HEALTH-SMHC-07-09 AMENDMENT 2** for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$1,950,980.

#### Motion #09-062

To approve **NSMHA-CATHOLIC COMMUNITY SERVICES NW-SMHC-07-09 AMENDMENT 6** for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$14,958.

#### Motion #09-063

To approve **NSMHA-INTERFAITH COMMUNITY HEALTH CENTER-SMHC-07-09 AMENDMENT 2** for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$17,147.

#### Motion #09-064

To approve *NSMHA-LAKE WHATCOM CENTER-SMHC-07-09 AMENDMENT 2* for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$156,678.

#### Motion #09-065

To approve **NSMHA-SEA MAR-SMHC-07-09 AMENDMENT 2** for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$29,741.

#### Motion #09-066

To approve **NSMHA-SNOHOMISH COUNTY-SMHC-07-09 AMENDMENT 2** for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$456,910.

#### Motion #09-067

To approve **NSMHA-SUNRISE SERVICES-SMHC-07-09 AMENDMENT 2** for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$112,323.

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#### Motion #09-068

To approve **NSMHA-WHATCOM COUNSELING & PSYCHIATRIC CLINIC-SMHC-07-09 AMENDMENT 2** for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$320,217.

#### Motion #09-069

To approve **NSMHA-VOA-SMHC-09-11** contract. The contract is for the provision of crisis and access line and inpatient certification/utilization management services to the non-Medicaid population. The term of the Agreement is July 1, 2009 through June 30, 2011. Maximum consideration for this contract is \$282,987.

#### Motion #09-070

To approve **NSMHA-SUNRISE SERVICES-COMMUNITY SUPPORT-SMHC-09-10** for the provision of individual intensive in-home community support. This agreement will provide services for an individual needing intensive in-home support. The term of this Agreement is July 1, 2009 through June 30, 2010. The estimated maximum consideration for this agreement is \$98,144.

#### Motion #09-071

To approve **NSMHA-COMPASS HEALTH-PACT-07-09 Amendment 1**. The contract is for the provision of Fidelity based PACT team (100 slots) in Snohomish County. The term of this Agreement is July 1, 2009 to September 30, 2009. The maximum consideration for this contract is \$307,385.

#### Motion #09-072

To approve **NSMHA-LAKE WHATCOM CENTER-PACT-07-09 Amendment 2**. The contract is for the provision of a half a PACT team (50 slots) in Whatcom County. This is a fidelity based program funded through state only funds. The term of this Amendment is July 1, 2009 to September 30, 2009. Funding for this program is from the Program for Alternative Living (PALS) savings. The maximum consideration for this contract is \$175,000.

#### Motion #09-073

To approve **NSMHA-San Juan-Jail Services- 07-09 Amendment 2**. The purpose of this amendment is to ensure the coordination and provision of outpatient mental health services for those coming out of jail. The term of this Agreement is July 1, 2009 through September 30, 2009. Maximum consideration is for this amendment is \$11,250.

#### Motion #09-074

To approve **NSMHA-Island-Jail Services- 07-09 Amendment 2**. The purpose of this amendment is to ensure the coordination and provision of outpatient mental health services for those coming out of jail. The term of this Agreement is July 1, 2009 through September 30, 2009. Maximum consideration is for this amendment is \$11,250.

#### Motion #09-075

To approve *NSMHA-Skagit-Jail Services-07-09 Amendment 2*. The purpose of this amendment is to ensure the coordination and provision of outpatient mental health services for those coming out of jail. The term of this Agreement is July 1, 2009 through September 30, 2009. Maximum consideration is for this amendment is \$18,024.

#### Motion #09-076

To approve **NSMHA-Snohomish-Jail Services-07-09 Amendment 1**. The purpose of this amendment is to ensure the coordination and provision of outpatient mental health services for those coming out of jail. The term of this Agreement is July 1, 2009 through September 30, 2009. Maximum consideration is for this amendment is 106,862.

#### Motion #09-077

To approve **NSMHA-Whatcom-Jail Services-07-09 Amendment 2**. The purpose of this amendment is to ensure the coordination and provision of outpatient mental health services for those coming out of jail. The term of this agreement is July 1, 2009 through September 30, 2009. Maximum consideration is for this contract is \$29,294.

#### Motion #09-078

To approve **NSMHA-SKAGIT COMMUNITY ACTION AGENCY-OMBUDS-09-11** for the purpose of regional Ombuds services. The term of this Agreement is July 1, 2009 through September 30, 2011. The maximum consideration for this contract is \$289,162.

#### Motion #09-079

To approve *DSHS-NSMHA-DDD-09-11* for the provision of crisis prevention and stabilization services to developmentally disabled individuals in the North Sound Region. The term of this Agreement is July 1, 2009 through June 30, 2011. The estimated funding for this contract is \$718,110.

#### Motion #09-080

To approve *NSMHA-COMPASS-DDD-09-11* for the provision of services to improve short-term, episodic crisis prevention, interventions and stabilization mental health services to registered DDD clients. The term of this Agreement is July 1, 2009 to June 30, 2011. Maximum consideration for this contract is \$659,148.

#### Motion #09-081

To approve *NSMHA-VOA-DDD-09-11* for the provision of the crisis line and crisis triage services in the crisis stabilization of people with Developmental Disabilities. The term of this Agreement is July 1, 2009 through June 30, 2011. Total maximum consideration for this contract is \$20,040.

#### Motion #09-082

To approve **NSMHA-RAINTREE-08-09 Amendment 1** for the provision of software licensing and hosting services for the NSMHA Consumer Information System (CIS). The term of this amendment is July 1, 2009 through September 30, 2009. The maximum consideration of this amendment is \$42,200.

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#### Motion #09-083

To approve *NSMHA-ISLAND-ADMINISTRATION-09 AMENDMENT 2* for the provision of the budget reduction of 10% on county administration contracts prorated to 5% on the remainder of the contract. The term of this contract is January 1, 2009 through December 31, 2009. The reduced allocation for this amendment is \$2,851 for a new maximum consideration on this Agreement of \$54,169

#### Motion #09-084

To approve *NSMHA-SAN JUAN-ADMINISTRATION-09 AMENDMENT 2* for the provision of the budget reduction of 10% on county administration contracts prorated to 5% on the remainder of the contract. The term of this contract is January 1, 2009 through December 31, 2009. The reduced allocation for this amendment is \$2,460 for a new maximum consideration on this Agreement of \$46,744

#### Motion #09-085

To approve *NSMHA-SKAGIT-ADMINISTRATION-09 AMENDMENT 2* for the provision of the budget reduction of 10% on county administration contracts prorated to 5% on the remainder of the contract. The term of this contract is January 1, 2009 through December 31, 2009. The reduced allocation for this amendment is \$3,065 for a new maximum consideration on this Agreement of \$58,228

#### Motion #09-086

To approve **NSMHA-WHATCOM-ADMINISTRATION-09 AMENDMENT 2** for the provision of the budget reduction of 10% on county administration contracts prorated to 5% on the remainder of the contract. The term of this contract is January 1, 2009 through December 31, 2009. The reduced allocation for this amendment is \$3,499 for a new maximum consideration on this Agreement of \$66,473

cc: Charles R. Benjamin County Coordinators NSRSN Management Team

## NORTH SOUND MENTAL HEALTH ADMINISTRATION ADVISORY BOARD MEETING

### Agenda

## July 7, 2009 1:00 PM

- 1. Call to Order Introductions, Chair 5 minutes
- 2. Revisions to the Agenda, Chair 5 minutes
- 3. Approval of the June 2009 Meeting Minutes, Chair 5 minutes
- 4. County Coordinator Report
- 5. Ombuds Report
- 6. Comments from the Public –5 minutes
- 7. Correspondence and Comments from the Chair 5 minutes
- 8. New Business:
- 9. Monthly Committee Reports
  - a. Executive Director's Report Chuck Benjamin 5 minutes
  - b. Finance Committee Mary Good 5 minutes
  - c. Executive Committee/Agenda Committee Charles Albertson 5 minutes
  - d. QMOC Report 5 minutes
- 10. Items To Be Brought Forward To The Board of Directors Chuck Benjamin, Executive Director
  - a. Consent Agenda
  - b. Action Items
  - c. Introduction Items
- 11. Comments from County Advisory Board Representatives 15 minutes
  - a. Island
  - b. San Juan
  - c. Skagit
  - d. Snohomish
  - e. Whatcom
- 12. Comments from Public 5 minutes
- 13. Other Business
- 14. Adjournment

NOTE: The next Advisory Board meeting will be August 4, 2009, in the NSMHA Conference Room.

TOPIC

## North Sound Mental Health Administration (NSMHA) MENTAL HEALTH ADVISORY BOARD

June 2, 2009 1:00 – 3:00

Present:	Skagit County: Mary Good
	San Juan County: Mary Ann Slabaugh
	Whatcom County: Russ Sapienza, Darcy Hocker, Charles Albertson and Larry
	Richardson
	Snohomish County: Otis Gulley and Marie Jubie
<b>Excused Absence:</b>	Whatcom County: Andrew Davis
	Snohomish County: Arthur Jackson
	Island County: Terry Ann Gallagher
Absent:	Island County: Candace Trautman
	Skagit County: Joan Lubbe
	San Juan: Catherine Ellis
Staff:	Chuck Benjamin, Margaret Rojas and Rebecca Pate - recording
Guests:	Carol Ann Sullivan, Stefanie Novacek, Carolyn Hetherwick-Goza and Mark
	McDonald

## MINUTES DISCUSSION

ACTION

CALL TO ORDE	CR AND INTRODUCTIONS	
Chair Albertson	Called the meeting to order at 1:00 and introductions were made.	Informational
REVISIONS TO	THE AGENDA	
Chair Albertson	Charles asked for any revisions to the agenda and none were mentioned.	Informational
APPROVAL OF	MINUTES	
Chair Albertson	The May minutes were reviewed. Otis made a motion to approve the minutes as written, Marie seconded and motion carried.	Informational Motion carried
COUNTY COOR	RDINATOR REPORT	
Jackie Mitchell	Jackie provided the County Coordinator's report.  Island: No additional news from last month. Jackie M. said	Informational
	Island is working hard on the intervention specialist program, which is a wonderful program and going well.	
	<b>Snohomish:</b> They reinstated their local crisis oversight committee with representatives from the hospital, mental health and some advocates. This group has had one meeting and will continue to meet on a monthly basis. They are continuing with their 1/10 planning and are beginning to prioritize.	
	Whatcom: They are revising the Comprehensive Behavioral Health Plan. The 1/10 funding Advisory Board will begin looking at prioritization. It should be available on their website within the new two to three weeks. She said King 5 News did a recent report on the City Gate project and the County was not consulted about	

this report. This project is funded through CTED and includes some housing units for offenders with mental illness. She added this particular housing has no individuals with violent or sexual offender history, which the community feared. She added this housing is a supported environment. Jackie said the County is working with the community to ensure smooth co-habitation. She said they are looking at enhancements to their Triage due to comments received at the stakeholders meeting that it is not functioning as a real Triage facility. The County agrees.

Charles asked if the changes would be educational or involve the taking down of walls. Jackie said it is too early to identify changes; however, it might include the moving of walls and added staffing. She is not sure what will be done but meetings will be conducted to determine what needs to be done.

Larry mentioned 24 hour nursing services not being available was one issue regarding the Triage Center and asked how this will be addressed. Jackie said this is one of the issues to be addressed with 1/10 funds Advisory Board. She added nothing will change before January 1<sup>st</sup> but perhaps some 1/10 funds will go towards this issue.

**Skagit:** Rebecca stated they are holding down the fort. They will be conducting a Community Mental Health Crisis meeting tomorrow and meeting regularly. They have upcoming Crisis Intervention Training (CIT) occurring next week.

San Juan: Jackie did not have a report from Barbara; however, Mary Ann said she was told they are working on implementing their 1/10 funding. They recently ran a recruitment ad for school based mental health staff and received three responses from interested individuals. She added the Department of Social and Health Services (DSHS) is not going to fill a vacant position at their Community Service Office which has created difficulty for people to access services. DSHS is sending someone from the mainland one day per week, which is not enough. DSHS is moving toward more phone services but this is problematic especially for individuals that have a mentally illness or impaired due to chemical dependency. They have requested a meeting with the new regional administrator of financial services, Carla Rice and Monty Remfall to discuss issues. San Juan is concerned about these issues and wants to address them in the best possible way.

#### **OMBUDS REPORT**

Chuck Davis

Chuck gave a snapshot Ombuds report. He stated the Ombuds perform five functions: 1) Take Complaints; 2) Perform Provider Level Grievances; 3) RSN Level Grievances; 4) Appeals and 5) Fair Hearings. He said the Ombuds have plenty of each issue occurring now and staying quite busy. He added they had 106 Complaint Occurrences in two months.

Informational

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	He acknowledged a client is in jail due to assaultive behavior. He affirmed three reasons for this occurring: 1) people are delusional, psychotic, or not in control of themselves; 2) hospital and Evaluation & Treatment Facility staff are not taking necessary safety precautions and 3) a possibility exists for hospital staff to file assault charges to claim crime victim's status and receive financial compensation. He added he hopes this is not what is happening. Chuck added "dignity and respect" continue to be a problem.  Chuck said they have been conducting outreach to all providers within the region so they know them and what functions they perform. He said they are also instilling the idea of the "art of an effective response letter to a complaint or grievance" and "art of apology". Otis requested copies of these articles for all.  Larry said two NAMI committee members are conducting meetings with the chaplain and psychiatric unit people of St. Joe's Hospital, which has worked well to lessen the number of	
COMMENTED FOR	complaints.	
COMMENTS FR	OM THE PUBLIC	Τ
Russ Sapienza	Russ said he would depart Saturday for niece's graduation; therefore that is why he was able to make today's meeting.	Informational
Darcy Hocker	Darcy said she is looking for housing with rent of \$250/month or less if anyone can assist.	
Charles Albertson	Charles stated he has experienced negative impact in the emergency room.	
Otis Gulley	Otis introduced Judy Gregerson an accomplished author and invited all to get to know her after the meeting.	
Darcy Hocker	Darcy said she discovered a new show called "mental" on Fox and encouraged all to watch. She said the pilot has shown but the first episode is tonight at 9 pm and another on June 5 <sup>th</sup> at 9 pm.	
Mary Ann Slabaugh	Mary Ann thanked the Board for allowing her an extra night to attend the Tribal Conference.	
COMMENTS AN	ND CORRESPONDENCE FROM THE CHAIR	
Chair Albertson	Charles said he has experienced some difficulties communicating with his doctor in the clinic and stated he wrote a letter regarding the problems. He encouraged all to write letters if they experience problems.	Informational
NEW BUSINESS		I
Otis Gulley	Otis suggested the Board have a "fun day" to go out and enjoy each other's company at Cama Beach.	Informational
Margaret Rojas	Margaret said she has met with Otis and Marie regarding Quality	

Review Team functions.

Marie is working on coordinating materials for distribution with Volunteers of America (VOA) including posters for busses, ferries and in ferry terminals. VOA gets a lot of free materials from the national Lifeline Hotline that they can share.

Margaret added she has data on hours of service, number of people in service and duration of service. What NSMHA does not have, is the perception of service customers are receiving and if they feel they are being treated with "dignity and respect". Otis and Margaret are discussing this and wanted to bring forward to the Advisory Board and see if anyone was interested in working with them in a workgroup. Eventually, they will be visiting providers and setting up forums to look at information providers receive through surveys and see what kind of information might be missing. The workgroup will start meeting this summer and probably take action in the fall. Margaret asked for any other volunteer participants and Russ volunteered. Margaret said she would distribute information about this to the full Board for additional participants.

#### MONTHLY COMMITTEE REPORTS

#### **Executive Director's Report**

#### Chuck Benjamin

Chuck said there is a lot occurring. The Planning Committee will meet this Friday and discuss distribution of Federal Block Grant (FBG) funds for outreach with Compass Health in Skagit and Snohomish County. He hopes to have a recommendation from the two counties and Compass Health to present to the Planning Committee.

He said at last month's Board of Directors meeting NSMHA was directed to develop a contingency plan should Skagit drop out of the Regional Support Network (RSN) by the end of 2009 and that will go to the committee.

Statewide a Medicaid actuary report is occurring and a 2009 readjustment will happen. Medicaid rates will be lowered this year by 2.5% and that is currently being re-worked by an actuary consulting firm. It is hoped new rates will be available soon, hopefully by October. He mentioned all the RSNs met with the actuary firm last week and they will be focusing all of their criteria on Revenue and Expenditure Reports submitted by the RSNs since 2003. The consultants will also be looking at a cost analysis done at provider level in 2004. The objective is to reduce Medicaid rates but it is scary when they go back that far to review materials. Once the 2009 Medicaid rate readjustment is done; they will compute a report that will establish Medicaid rates from July 1, 2009 through June 30, 2011. Larry asked for clarification on what a Medicaid rate encompasses and Chuck explained. Chuck affirmed NSMHA

Informational

will work with the actuaries and NSMHA has a good accountant that can work on this.

Chuck said since going to "fee for service" model productivity has improved because providers are performing more hours of service to more individuals. Chuck said this model is a definite improvement from the past.

Chuck said another statewide occurrence is Health and Rehabilitation Services Agency (HRSA) is being re-organized. He said a couple years ago Medicaid for doctors and hospitals was located in one area; mental health services in another area; and substance abuse in another area. Two years ago all three were merged into HRSA. Now Mental Health Division and Substance Abuse have been merged because they no longer have a Mental Health Director. Areas within Mental Health have been split: Contracts are now under Care and Quality Management under HRSA & DSHS and all of the services have gone to a yet to be named department that will cover chemical dependency and mental health.

Chuck said Clubhouses will no longer be supported due to budget cuts; however, Drop-In Centers will continue to be funded. He added meetings will be occurring between NSMHA and the Counties affected by this cut to organize what from Clubhouses can be moved and incorporated into Drop-In Centers. He affirmed attendees will include members from the Clubhouses, Drop-In Centers, County Coordinators and provider involved. He attested Federal Block Grant dollars have been allocated to accomplish this transition. He said criteria will be developed for Drop-In Centers and NSMHA will expect the criteria to be upheld. He added recovery, resiliency, employment and peer counseling are four primary things that should be inclusive in the criteria.

Chuck said the Board of Directors summit charged NSMHA to review the Regional Mental Health Crisis System. Part of this is around Crisis Triage Facilities. He said some meetings have occurred and he was informed that law enforcement was dissatisfied. He affirmed through meetings issues have been cleared up and barriers have been broken through meetings between Chuck/Greg and law enforcement. Some changes have occurred that have been extremely beneficial.

#### **Finance Committee**

Mary Good

Mary said the committee met and expenditures were discussed as being straightforward. A recommendation was brought forward for recommendation of expenditures to be approved by the Board of Directors. Russ made a motion to recommend approval by the

Informational

	Board of Directors, Otis seconded and motion carried.	Motion carried
Charles Albertson	Otis made a request for funding to attend the NAMI Conference. The Finance Committee made a motion for Otis to seek funding from NAMI and the Advisory Board would assist with any lacking funds. Charles suggested distributing information via email for anyone that might be interested in attending. The Executive Committee will establish a number to partially sponsor.  Executive/Agenda Committee  Charles said Andrew is temporarily stepping down as Chair and	Informational
Granes i risertoori	Arthur has been asked to temporarily step up to the Chair position. What is needed now is a temporary Vice Chair. Otis made a motion to appoint Russ as the temporary Vice Chair and Russ declined due to his work schedule. Otis made a motion for Charles Albertson to be temporary Vice Chair, seconded and motion carried.	Motion carried
	Quality Management Oversight Committee (QMOC) Report	
Mary Good	<ul> <li>Mary gave the QMOC brief and mentioned she has resigned from QMOC as a representative.</li> <li>✓ QMOC met last on May 27, 2009</li> <li>✓ Mary Good stepped down as QMOC representative from the NSMHA Advisory Board</li> <li>✓ Old business: Last month, discussion was held regarding QMOC's charter and issues were raised. A motion was passed to table the charter until issues raised could be addressed.</li> <li>✓ Further discussion was held regarding the Lake Whatcom Center (LWC) provision of therapy resulting from a NSMHA review. LWC developed a policy as a result and suggestions were made by QMOC for the policy.</li> <li>✓ Policy 1575, 1576 and 1701 were recommended for approval by the Board of Directors (BOD) as written. Policy 1574 was recommended for approval by the BOD with changes</li> <li>✓ Ombuds presented documents regarding the "Art of Apology", "Tips for writing an effective Resolution letter" and "Community Fact Sheet No. 5 – Apologies by Community Service Providers".</li> <li>✓ Guests present included Otis Gulley, NSMHA Advisory Board; Heather Silva, Sunrise Services; Barb McFadden, Compass Health and Jennifer Rugg, bridgenays.</li> <li>✓ Charissa Westergard presented the summary of new interventions possible on our non-clinical Performance Improvement Project (PIP)</li> <li>✓ The next meeting is June 24, 2009</li> <li>Discussion occurred around who would give the report in the future.</li> </ul>	Informational

11EMS BROUG	HT TO THE BOARD OF DIRECTORS	<u> </u>
	Introduction and Action Items	
Chuck Benjamin	To approve for recommendation DSHS-MHD-NSMHA-0769-26002 AMENDMENT 05 for the provision of prepaid inpatient health plan community mental health services for enrollees in the North Sound Region. The term of this Amendment is July 1, 2009 through September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$ unavailable at this time.	Informational
	To approve for recommendation DSHS-MHD-NSMHA-0769-26028 AMENDMENT 05 for the provision of state funded community mental health services for individuals in the North Sound Region. The term of this Amendment is July 1, 2009 through September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$ unavailable at this time.	
	To approve for recommendation NSMHA-bridgeways-MEDICAID-07-09 AMENDMENT 2 for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$ unavailable at this time.	
	To approve for recommendation NSMHA-bridgeways-SMHC-07-09 AMENDMENT 2 for the purpose of bridging the current contract for a new end date of September 30, 2009 The consideration of this Amendment and estimated contract maximum is \$ unavailable at this time.	
	To approve for recommendation NSMHA-COMPASS HEALTH-MEDICAID-07-09 AMENDMENT 2 for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$ unavailable at this time.	
	To approve for recommendation NSMHA-COMPASS HEALTH-SMHC-07-09 AMENDMENT 2 for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$ unavailable at this time.	
	To approve for recommendation NSMHA-CATHOLIC COMMUNITY SERVICES NW-MEDICAID-07-09 AMENDMENT 2 for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$ unavailable at this time.  To approve for recommendation NSMHA-CATHOLIC	
	COMMUNITY SERVICES NW-SMHC-07-09 AMENDMENT 6 for the purpose of bridging the current contract for a new end date	

of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$ unavailable at this time.

To approve for recommendation NSMHA-INTERFAITH COMMUNITY HEALTH CENTER-MEDICAID-07-09 AMENDMENT 2 for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$ unavailable at this time.

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To approve for recommendation NSMHA-SEA MAR-SMHC-07-09 AMENDMENT 2 for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$ unavailable at this time.

To approve for recommendation NSMHA-SNOHOMISH COUNTY-MEDICAID-07-09 AMENDMENT 2 for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$ unavailable at this time.

To approve for recommendation NSMHA-SNOHOMISH COUNTY-SMHC-07-09 AMENDMENT 2 for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$ unavailable at this time.

To approve for recommendation NSMHA-SUNRISE SERVICES-MEDICAID-07-09 AMENDMENT 2 for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$ unavailable at this time.

To approve for recommendation NSMHA-SUNRISE SERVICES-SMHC-07-09 AMENDMENT 2 for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$ unavailable at this time.

To approve for recommendation NSMHA-WHATCOM COUNSELING & PSYCHIATRIC CLINIC-MEDICAID-07-09 AMENDMENT 2 for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$ unavailable at this time.

To approve for recommendation NSMHA-WHATCOM COUNSELING & PSYCHIATRIC CLINIC-SMHC-07-09 AMENDMENT 2 for the purpose of bridging the current contract for a new end date of September 30, 2009. The consideration of this Amendment and estimated contract maximum is \$ unavailable at this time.

To approve for recommendation NSMHA-VOA-SMHC-09-11 contract. The contract is for the provision of crisis and access line and inpatient certification/utilization management services to the non-Medicaid population. The term of the Agreement is July 1, 2009 through June 30, 2011. Maximum consideration for this contract is unavailable at this time.

To approve for recommendation NSMHA-VOA-MEDICAID-09-11 contract. The contract is for the provision of crisis and access line and inpatient certification/utilization management services to Medicaid enrollees. The term of the Agreement is July 1, 2009 through June 30 2011. Maximum consideration for this contract is unavailable at this time.

To approve for recommendation NSMHA-LAKE WHATCOM CENTER-PACT-09-11. The contract is for the provision of a half a PACT team (50 slots) in Whatcom County. This is a fidelity based program funded through state only funds. The term of this Agreement is July 1, 2009 to June 30, 2011. Funding for this program is from the Program for Alternative Living (PALS) savings. The maximum consideration for this contract unavailable at this time.

To approve for recommendation NSMHA-COMPASS HEALTH-

PACT-09-11. The contract is for the provision of Fidelity based PACT team (100 slots) in Snohomish County. The term of this Agreement is July 1, 2009 to June 30, 2011. The maximum consideration for this contract is unavailable at this time.

To approve for recommendation NSMHA-SUNRISE SERVICES-COMMUNITY SUPPORT-MEDICAID-09-10 for the provision of individual intensive in-home community support. This agreement will provide services for an individual needing intensive in-home support. The term of this Agreement is July 1, 2009 through June 30, 2010. The estimated maximum consideration for this agreement is unavailable at this time.

To approve for recommendation NSMHA-SUNRISE SERVICES-COMMUNITY SUPPORT-SMHC-09-10 for the provision of individual intensive in-home community support. This agreement will provide services for an individual needing intensive in-home support. The term of this Agreement is July 1, 2009 through June 30, 2010. The estimated maximum consideration for this agreement is unavailable at this time.

To approve for recommendation DSHS-NSMHA-DDD-09-11 for the provision of crisis prevention and stabilization services to developmentally disabled individuals in the North Sound Region. The term of this Agreement is July 1, 2009 through June 30, 2011. The estimated funding for this contract is unavailable at this time.

To approve for recommendation NSMHA-COMPASS-DDD-09-11 for the provision of services to improve short-term, episodic crisis prevention, interventions and stabilization mental health services to registered DDD clients. The term of this Agreement is July 1, 2009 to June 30, 2009. Maximum consideration for this contract is unavailable at this time.

To approve for recommendation NSMHA-VOA-DDD-09-11 for the provision of the crisis line and crisis triage services in the crisis stabilization of people with Developmental Disabilities. The term of this Agreement is July 1, 2009 through June 30, 2011. Total maximum consideration for this contract is unavailable at this time.

To approve for recommendation NSMHA-SAN JUAN-JAIL SERVICES- 09-11. The purpose of this contract is to ensure the coordination and provision of outpatient mental health services for those coming out of jail. The term of this Agreement is July 1, 2009 through June 30, 2011. Maximum consideration is for this contract is unavailable at this time.

To approve for recommendation NSMHA-ISLAND-JAIL SERVICES- 09-11. The purpose of this contract is to ensure the coordination and provision of outpatient mental health services for those coming out of jail. The term of this Agreement is July 1, 2009 through June 30, 2011. Maximum consideration is for this contract is unavailable at this time.

To approve for recommendation NSMHA-SKAGIT-JAIL SERVICES-09-11. The purpose of this contract is to ensure the coordination and provision of outpatient mental health services for those coming out of jail. The term of this Agreement is July 1, 2009 through June 30, 2011. Maximum consideration is for this contract is unavailable at this time.

To approve for recommendation NSMHA-SNOHOMISH-JAIL SERVICES-09-11. The purpose of this contract is to ensure the coordination and provision of outpatient mental health services for those coming out of jail. The term of this Agreement is July 1, 2009 through June 30, 2011. Maximum consideration is for this contract is unavailable at this time.

To approve for recommendation NSMHA-WHATCOM-JAIL SERVICES-09-11. The purpose of this contract is to ensure the coordination and provision of outpatient mental health services for those coming out of jail. The term of this agreement is July 1, 2009 through June 30, 2011. Maximum consideration is for this contract is unavailable at this time.

To approve for recommendation DSHS-MHD-NSMHA-WRAPAROUND-SMHC-09-11 for the provision of Wraparound services in Skagit County. The term of this Agreement is July 1, 2009 through June 30, 2011. The maximum consideration for this contract is unavailable at this time.

To approve for recommendation NSMHA-T.R.I.P.-SMHC-WRAPAROUND-09-11 for the provision of parent partner administrative functions for the Skagit County Wraparound Pilot Program. The term of this Agreement is July 10, 2009 through June 30, 2011. The maximum consideration for this contract is unavailable at this time.

To approve for recommendation NSMHA-SKAGIT COMMUNITY ACTION AGENCY-OMBUDS-09-11 for the purpose of regional Ombuds services. The term of this Agreement is July 1, 2009 through June 30, 2011. The maximum consideration for this contract is unavailable at this time.

Larry made a motion the contracts between NSMHA and the state be recommended for approval by the Board of Directors (BOD), seconded and motion carried.

Larry made a motion the contracts between NSMHA and providers be recommended for approval by the BOD, seconded and discussion followed. The question was called and motion carried with one abstention.

Motion carried

Motion carried

Otis made a motion the contracts between NSMHA and PACT

	providers be recommended for approval by the BOD, seconded and motion carried.	Motion carried
	Larry made a motion the contracts between NSMHA and SR Community Support be recommended for approval by the BOD, seconded and motion carried.	Motion carried
	Otis made a motion the contracts between NSMHA and DSHS/Compass/VOA for DDD services be recommended for approval by the BOD, seconded and motion carried.	Motion carried
	Otis made a motion the Jail Services contracts be recommended for approval by the BOD, Larry seconded and motion carried.	Motion carried
	Larry made a motion the Wraparound contracts be recommended for approval by the BOD, seconded and motion carried.	Motion carried
	Marie made a motion the Ombuds contract be recommended for approval by the BOD, Darcy seconded and motion carried.	Motion carried
COMMENTS FF	ROM COUNTY ADVISORY BOARD MEMBERS	1
Island	No one present.	Informational
San Juan	Mary Ann said everything was mentioned earlier in the County Coordinator report.	Informational
Skagit	No report.	Informational
Snohomish	Otis said they have been working on recruiting new members for the NSMHA Advisory Board. Otis introduced Carolyn as a new prospective member. Otis said there is another prospective member that will be voted on at the next meeting.	Informational
Whatcom	Russ said NAMI had a dinner auction that raised \$4,800. They have a "warm line" that will be in operation later this summer. They will have an information booth at the street festival.	Informational
<b>COMMENTS FF</b>	ROM THE PUBLIC	
	Larry said NAMI was very instrumental in getting the 1/10 funds passed by the County Council without it going to the public for vote. He also mentioned the supplanting language that was passed through legislation to begin at 50% the first year, 40% the second year, 30% the third year, 20% the fourth year, 10% the fifth year and down to 0%.	Informational
	Chuck recognized the efforts of Senator Hargrove for the supplanting. Otis made a motion to write a letter thanking Senator Hargrove for efforts, seconded and motion carried.	
OTHER BUSIN	ESS	
Chair Albertson	The Chair asked for any other business and nothing was mentioned.	Informational
ADJOURNMEN	Т	
Chair Albertson	A motion was made to adjourn the meeting, seconded and motion	Informational

## DRAFT not yet approved by Advisory Board

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carried. The meeting was adjourned at 3:05. The next meeting will	
be July 7, 2009.	