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North Sound Behavioral Health Administrative Services Organization, LLC

Section 1500 – Clinical: High Intensity Services - Program of Assertive
Community Treatment (PACT) – State General Behavioral Health Funds

Authorizing Source: HCA Contract

Approved by: Assistant Director Date: 5/20/2025 Signature:

POLICY # 1563.00

SUBJECT: PROGRAM OF ASSERTIVE COMMUNITY TREATMENT (PACT) – STATE GENERAL BEHAVIORAL HEALTH FUNDS

PURPOSE

To define PACT eligibility requirements, screening, service provisions and discharge processes in this fidelity model program.

POLICY

North Sound Behavioral Health Administrative Services Organization (North Sound BH-ASO) provides funding for eligible individuals to receive PACT services in three (3) service areas: Skagit, Snohomish, and Whatcom Counties. Individuals referred to PACT must live in the PACT service area to receive PACT services.

PACT teams in the North Sound BH-ASO region comply with Washington State PACT Program Standards (see attachment 1563.01) as a minimum set of regulations in addition to other applicable state and federal regulations.

PACT is a person-centered, recovery-oriented team model of service delivery. The PACT teams use a trans-disciplinary approach and provide the majority of recovery services that individuals need. PACT teams deliver services in community locations. Each individual's plan of care is tailored to their individual recovery needs, which may include multiple contacts per day. The approach to each individual's care emphasizes relationship building and active involvement in supporting the individual to make improvements in functioning, symptom management, and achieving individual recovery goals.

PACT referrals for individuals seeking funding via State General Behavioral Health funds will be approved based on availability of State General Behavioral Health funds, financial eligibility, and clinical eligibility (refer to North Sound BH-ASO Policy 3055.00 *State General Funds and Federal Block Grant Allocation Plan*).

PACT is authorized with concurrent reviews occurring every six (6) months. PACT teams shall work with program participants to access Medicaid funding.

PROCEDURES

Eligibility Criteria

1. Priority is given to individuals discharged from Western State Hospital (WSH) or 90/180 day community long term placements. All other community referrals will be reviewed on a case by case basis.
2. Individuals admitted to PACT must have a current diagnosis of a severe and persistent mental illness

and have significant impairments. The individuals must also experience continuous high service needs, functional impairments and have difficulty effectively utilizing traditional office-based services or other less intensive community-based programs.

3. PACT is ideally suited for people with schizophrenia-spectrum disorders or bipolar disorder, who have difficulty with role functioning and frequently access high intensity services (e.g., inpatient, jail).

Referral and Screening Process

Screening

1. In order to be eligible for limited funded PACT capacity, individuals must meet the following three (3) criteria for GFS or MHBG State only PACT services:
 - a. Ready for discharge or discharged from WSH within the last thirty (30) days;
 - b. Meet North Sound BH-ASO financial criteria and are not eligible for Medicaid; and,
 - c. Meets clinical eligibility criteria.
2. Financial and clinical screening forms may be accessed by contacting the PACT provider in the area the individual resides/chooses to live.
3. If financial eligibility is not met and/or there is no current PACT capacity available, individuals may be referred to other appropriate resources.

Assessment and Determination

1. If the individual meets minimum criteria, PACT staff notifies the referral source, schedules, and performs the assessment.
2. After the assessment is complete and the individual is determined to be financially and clinically eligible, PACT staff request an authorization from North Sound BH-ASO.
3. North Sound BH-ASO will adhere to notice requirements outlined in North Sound BH-ASO Policy 1005.00 *Notice Requirements*.
4. PACT staff will notify the individual and the referral source and offer referrals to other appropriate resources.

Coordination with Other Systems

PACT provides coordination with community resources and other systems involved with the enrolled individual.

When PACT-enrolled individuals are incarcerated, the PACT team will collaborate with jail professionals. PACT staff will visit PACT-enrolled individuals who are incarcerated. They will coordinate around current needs and assist in planning for services following the individual's release.

Hospitalization

PACT staff will collaborate with hospital staff when PACT-enrolled individuals are hospitalized for any reason and visit enrolled individuals while they are in the hospital. They will coordinate around needs and assist in discharge planning.

Concurrent Review

1. North Sound BH-ASO will work collaboratively with PACT staff to review individuals enrolled in PACT every six (6) months to check continued financial and clinical eligibility and readiness for discharge.
2. Readiness for discharge will be established using the PACT Transition Assessment Scale ([Tool for Measurement of Assertive Community Treatment \(TMACT\) | SPIRIT Center at the University of](#)

Discontinuation of PACT Services

PACT programs will coordinate with North Sound BH-ASO, as needed for transition of care for individuals funded by North Sound BH-ASO at the point of discharge. PACT should work with the individual to develop a discharge plan, including connecting them with services appropriate to their personal goals and clinical support needs.

In keeping with PACT fidelity standards, individuals in PACT should not be discharged from treatment for the following reasons:

1. Lack of engagement in treatment.
2. Lack of progress in treatment.

Engagement efforts will utilize assertive outreach.

Discharge may occur when individuals are out of contact with the program for ninety (90) days despite persistent efforts by the PACT team to re-engage. Additionally, individuals should be discharged from PACT upon request unless treatment is mandated by a court order.

PACT providers are committed to serving individuals who may be difficult to engage and will make every effort to work with enrolled individuals to come to a mutually agreeable plan of care so they may continue working together. If this is not possible, PACT will make every effort to assist the individual to find and enroll in other services suitable to the individual prior to closing the individual's episode of treatment.

Examples of times treatment episodes may be closed include:

1. When individuals no longer meet clinical or financial eligibility criteria;
2. Move out of the PACT service area;
3. Request to end their services (if not on a court order); or
4. Have been admitted to an institutional setting for a prolonged period.

Clinical Dispute Resolution

If agreement between the assigned North Sound BH-ASO Clinical Specialist and the PACT Team Leader cannot be reached about any clinical decision subject to the approval of North Sound BH-ASO, the PACT Team Leader may submit their recommended decision and rationale in writing to the North Sound BH-ASO's Medical Director for review. The recommendation must be signed by the PACT Team Leader, PACT prescriber, and the Medical Director of the contracting agency. The North Sound BH-ASO's Medical Director will review the documentation and make a final determination.

ATTACHMENTS

1563.01 – WA State Program of Assertive Community Treatment (PACT) Program Standards – (FINAL) 4-16-07
1563.02 – PACT Transition Assessment Scale