



North Sound BH-ASO

2021 E. College Way, Suite 101, Mt. Vernon, WA 98273

Phone: (360) 416-7013 Fax: (360) 899-4754

www.nsbhaso.org

North Sound BH-ASO Memorandum 2022-04

DATE: 6/7/2022
TO: North Sound BH-ASO Provider Network
FROM: Lisa Hudspeth, Program Specialist
RE: North Sound BH-ASO Policy Updates

The following North Sound BH-ASO policies have recently been updated and/or archived and are applicable to our provider network. The policies may be found posted on the North Sound BH-ASO website: <https://www.nsbhaso.org/for-providers/policies-and-procedures>. If you would like a redline copy of a specific policy, please email Lisa Hudspeth at lisa_hudspeth@nsbhaso.org. Thank you.

Section 1000: Administrative

- 1001.00 *Grievance System* (update)
- 1005.00 *Notice Requirements* (update)
- 1026.00 *Organizational Provider Credentialing* (update)
- 1027.00 *Assessment of Organizational Providers* (update)
- 1028.00 *Telemedicine, Telehealth or Video-Based Technology* (update)

Section 1500: Clinical

- 1502.00 *Engagement of Individuals at Risk of Prematurely Terminating Services* (update)
- 1508.00 *Clinical Practice Guidelines* (update; note 1508.01 has no update)
- 1529.00 *Children's Long-Term Inpatient Program (CLIP) Care Coordination* (update)
- 1532.00 *Residential Placement for Mental Health Treatment* (update)
- 1536.00 *State Hospital Admissions Care and Discharge Coordination* (archived)
- 1536.01 *WSH RSN Working Agreement* (archived)
- 1547.00 *Customer Service* (update)
- 1561.00 *Revocation of LR_CR Orders* (archived)
- 1562.00 *Monitoring of CR/LRO/AOT Orders* (update)
- 1563.00 *Program of Assertive Community Treatment* (update)
- 1571.00 *Authorization for Payment of Psychiatric Inpatient Services for General Funds – State* (update)
- 1574.00 *State General Funds and Mental Health Block Grant Funding Plan* (update)
- 1592.00 *Access to Residential WM_SUD Services* (update)
- 1594.00 *Utilization Management Requirements* (update)
- 1594.02 *PA Guide* (update)

1597.00 *Care Management and Coordination* (update)
1598.00 *AEM Prior Authorization Notification* (update)

Section 1700: Crisis Services

1731.00 *ICRS Toll-Free Crisis Line* (update)
1732.00 *Crisis Services Regional Oversight* (update)
1733.00 *Crisis Services General Requirements* (update)
1734.00 *Mobile Crisis Outreach* (update)
1734.01 *Dispatch Protocols* (update)
1734.02 *COVID Crisis Dispatch Protocols* (archived)

Section 4000: Information Systems

4002.00 *Access Codes Passwords* (update)
4006.00 *Email Retention* (update)
4007.00 *Malicious Software Prevention* (update)
4011.00 *Server Security* (update)
4013.00 *Workstation Acceptable Use* (update)
4014.00 *Data Backup* (update)
4016.00 *Asset Disposal* (update)
4017.00 *Mobile Phones* (update; note Name change)
4023.00 *Emergency Mode Operations* (update)
4025.00 *Data Use Security and Confidentiality* (update)

Section 6000.00 Tribal Liaison

6003.00 *Protocols for Coordination with Tribes and Non Tribal IHCPs* (update)

Cc: Charles DeElena, Lisa Hudspeth