



North Sound BH-ASO

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North Sound BH-ASO Memorandum 2021-01

DATE: January 26th, 2021
TO: Provider Network
FROM: Michael McAuley, Clinical Manager
RE: Crisis Alerts Online Webform

North Sound BH-ASO has launched a new way to submit Crisis Alerts directly to Volunteers of America (VOA) through an online webform at <https://crisis.nsbhaso.org>.

North Sound BH-ASO Crisis Alerts provide VOA and Crisis outreach agencies with the most vital clinical and safety information so that crisis providers can respond and deliver stabilization services in the best interest of the individual. Crisis Alerts are often provided when significant decompensation occurs or when an individual is at danger to themselves or others and there is a high likelihood that emergency services are required. Crisis Alerts can also be provided when there is significant increase in life stressors, or the individual is considered missing and is also considered at risk. The most supportive Crisis Alerts outline a recovery plan that can help guide crisis provider or law enforcement's initial engagement. Current Crisis Alerts are used by VOA and our Crisis providers as the 'initial' plan when coordinating outreach or referral activity.

Cc: North Sound BH-ASO Staff