



North Sound BH-ASO Memorandum 2020-08

**DATE:** November 23<sup>rd</sup>, 2020  
**TO:** North Sound BH-ASO Provider Network  
**FROM:** Margaret Rojas, Assistant Director  
**RE:** North Sound BH-ASO Policy Updates

Hello North Sound BH-ASO Providers,

Below is a list of all North Sound BH-ASO policies that have been updated/added/archived as of July 1, 2020 and are applicable to our provider network. The policies can be found posted on the North Sound BH-ASO website: <https://www.nsbhaso.org/for-providers/policies-and-procedures>. If you would like a redline copy of a specific policy (available only for those that were updated) or a copy of an archived policy, please email Lisa Hudspeth at [lisa\\_hudspeth@nsbhaso.org](mailto:lisa_hudspeth@nsbhaso.org). Thank you.

Section 1000: Administrative

1005.00 Notice Requirements *updated*  
1008.00 Provider Network Selection, Capacity and Management *updated*  
1009.00 Critical Incident Reporting *updated*  
1011.00 Mission, Vision and Values *updated*  
1017.00 Remedial Action *updated*  
1023.00 Records Retention *updated*

Section 1500: Clinical

1502.00 Engagement of High-Need Individuals at Risk of Prematurely Terminating Services *updated*  
1515.00 Translation and Interpretation Services *updated*  
1517.00 Coordination of Care with External Health Care Providers *updated*  
1521.00 Culturally and Linguistically Appropriate Services *updated*  
1529.00 Children's Long-term Inpatient Program (CLIP) Care Coordination *updated*  
1530.00 Cross System Coordination *archived*  
1532.00 Residential Placement for Mental Health Treatment *updated*  
1536.00 State Hospital Admissions, Care and Discharge Coordination *updated*  
1549.00 Disaster Preparedness *updated*  
1571.00 Authorization for Payment of Psychiatric Inpatient Services for General Funds – State *updated*  
1578.00 Western State Hospital (WSH) Admission Screening *updated*  
1589.00 Criminal Justice Treatment Account (CJTA) Funding *updated*

1591.00 Access to Residential Substance Use Disorder (SUD) Treatment Services *updated*  
1591.01 SUD Residential Withdrawal Management ASAM Level of Care Placement *archived*  
1591.02 Adult ASAM Level of Care Placement *archived*  
1591.03 Adolescent ASAM Level of Care Placement *archived*  
1592.00 Access to Residential Withdrawal Management/Substance Use Disorder (WM/SUD) Services *updated*  
1593.00 Substance Use Disorder (SUD) Interim Services *updated*  
1594.00 Utilization Management *updated*  
1595.00 Utilization Management of Outpatient Services *archived*  
1597.00 Care Management and Coordination *updated*

Section 1700: Crisis Services

1701.00 Crisis Stabilization in a Crisis Stabilization or Triage Facility *updated*  
1721.00 Medical Status Criteria for Involuntary Treatment Services *updated*  
1728.00 Single Bed Certification (SBC)/Inpatient Resource Availability *updated*  
1729.00 DCR Coordination with Jails for Involuntary Evaluation Needs *updated*  
1732.04 COVID Crisis Dispatch Protocols *updated*

Section 2000: Compliance

2001.00 Program Integrity *updated*  
2002.00 Non-Retaliation NEW

Section 3000: Fiscal

3011.00 Consultant Contracts *updated*

Cc: Charles DeElena  
Lisa Hudspeth