NORTH SOUND
BEHAVIORAL HEALTH ADMINSTRATIVE SERVICES ORGANIZATION, LLC (North Sound BH-ASO)
93.958/9 COMMUNITY MENTAL HEALTH and SUBSTANCE ABUSE SERVICES and
TREATMENT
BLOCK GRANT (MHBG) CONTRACT
WITH
LIFELINE CONNECTIONS
CONTRACT #NORTH SOUND BH-ASO-COMPASS HEALTH-MHBG-20
Effective Date November 1, 2020

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93.958 COMMUNITY MENTAL HEALTH SERVICES
MHBG CONTRACT
(FEIN SM10056)
THIS BEHAVIORAL HEALTH SERVICES CONTRACT (the "Contract"), pursuant to Chapter 71.24 RCW
and all relevant and associated statutes, as amended, is made and entered into by and between the
NORTH SOUND BEHAVIORAL HEALTH ORGANIZATION, LLC, (North Sound BH-ASO) 301 Valley Mall
Way, Ste. 110, Mount Vernon, Washington 98273-5462 and Lifeline Connections (Provider), a
Washington Behavioral Health Agency, PO BOX 1678, Vancouver, WA 98668.
This Contract incorporates the Contract's Exhibits to the Contract and other documents incorporated
by reference.
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The effective date of this Contract is November 1, 2020.
A. DEFINITIONS
The words and phrases listed below, as used in the Contract, shall each have the following
definitions.
Contract moons this document, the Coneral Terms and Conditions, and any Special Terms and
Contract means this document, the General Terms and Conditions, and any Special Terms and
Conditions, including any Exhibits and other documents attached or incorporated by reference.
Behavioral Health Agency means an agency that is licensed by the State of Washington to
provide mental health and/or substance use disorder treatment and is subcontracted under
this contract to provide services.

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13 14 15 BHO Advisory Board according to RCW 71.24.300 Section (4) means the behavioral health advisory board appointed by each BHO, which reviews and provides comments on plans and policies related to service delivery and outcomes. As per WAC 388-865-0222, the BHO must promote active engagement with persons with behavioral disorders, their families, and service providers by soliciting and using input to improve its services, and appoints a BHO Advisory Board to fulfill this purpose.

Code of Federal Regulations (CFR) means all references in this Contract to CFR chapters or sections shall include any successor, amended, or replacement regulation. The CFR may be accessed at http://www.gpoaccess.gov/cfr/index.html.

Cost Reimbursement means the subcontractor is reimbursed for actual expenses up to the maximum consideration allowed in the contract.

1 Cultural Humility means the continuous application in professional practice of self-reflection and self-critique, learning from patients, and partnership building, with an awareness of the 2 3 limited ability to understand the patient's worldview, culture(s), and communities. 4 5 Culturally Appropriate Care means health care services provided with Cultural Humility and an 6 understanding of the patient's culture and community, and informed by Historical Trauma and 7 the resulting cycle of Adverse Childhood Experiences (ACEs) 8 9 Debarment means an action taken by a federal official to exclude a person or business entity 10 from participating in transactions involving certain federal funds. 11 12 Health Care Authority (HCA) means the Washington State Heath Care Authority, any division, 13 section, office unit or other entity of HCA or any of the officers or to the officials lawfully 14 representing HCA. 15 16 <u>Independent Peer Review</u> means to assess the quality, appropriateness and efficiency of 17 treatment services provided in the State to individuals under the program involved. 18 <u>Individual</u> means a person who applies for, is eligible for or receives BHO authorized behavioral 19 20 health services form an agency licensed by the Department as a BHA. In the case of a minor, 21 the individual's parent or, if applicable, the individuals' custodial parent. 22 23 Mental Health Block Grant (MHBG) means the Federal Mental Health Block Grant Program authorized by section 1911 of Title XIX, Part B, Subpart I and III of the Public Health Service 24 25 (PHS) Act.

<u>Performance-based</u> means the provider is compensated on attainment of specific outcomes.

<u>Personal Information</u> means information identifiable to any person, including, but not limited to, information that relates to a person's name, health, finances, education, business, use or receipt of governmental services or other activities, addresses, telephone numbers, social security numbers, driver license numbers, other identifying numbers, and any financial identifiers.

Revised Code of Washington (RCW) means all references in this Contract to RCW chapters or sections shall include any successor, amended, or replacement statute. The RCW can be accessed at http://slc.leg.wa.gov

<u>Recovery</u> means the processes through which people are able to live, work, learn, and participate fully in their communities.

<u>Resiliency</u> means the personal and community qualities that enable individuals to rebound from adversity, trauma, tragedy, threats, or other stresses, and to live productive lives.

<u>Secretary</u> means the individual appointed by the Governor, State of Washington, as the head of Health Care Authority, or his/her designee.

<u>Serious Emotionally Disturbed (SED)</u> means, according to Federal Register Vol. 58, No. 96, May 20, 1993, children from birth up to age 18 who have a diagnosable mental, behavioral, or emotional disorder of sufficient duration to meet diagnostic criteria specified within DSM III-R, that result in functional impairment which substantially interferes with or limits the child's role or functioning in family, school, or community activities.

<u>Serious Mental Illness (SMI)</u> means, according to Federal Register Vol. 58, No. 96, May 20, 1993, persons age 18 and over who currently, or at any time during the past year, have a diagnosable mental, behavioral, or emotional disorder of sufficient duration to meet diagnostic criteria specified within DSM III-R, that has resulted in functional impairment which substantially limits one or more major life activities.

<u>Subcontract</u> means a separate contract between the Provider and an individual or entity (subcontractor) to perform all or a portion of the duties and obligations that the Provider shall perform pursuant to this Contract.

<u>Substance Abuse Block Grant (SABG)</u> means the Federal Substance Abuse Block Grant Program) authorized by Section 1921 of Title XIX, Part B, Subpart II and III of the Public Health Service Act.

<u>Washington Administrative Code (WAC)</u> means all references in this Contract to WAC chapters or sections shall include any successor, amended, or replacement regulation. The WAC can be accessed at http://slc.leg.wa.gov.

B. GENERAL TERMS AND CONDITIONS FOR CONTRACTOR

1. BACKGROUND

North Sound BH-ASO is an entity formed by inter-local Operating Agreement between Island, San Juan, Skagit, Snohomish and Whatcom Counties, each county authority recognized by the Health Care Authority (HCA). These counties entered into an interlocal Operating Agreement to allow North Sound BH-ASO to contract with HCA pursuant to RCW 71.24.025(13), to operate a single managed system of services for persons with mental illness and/ substance use living in the service area covered by Island, San Juan, Skagit, Snohomish and Whatcom Counties (Service Area). North Sound BH-ASO is party to an interagency contract with the HCA, pursuant to which North Sound BH-ASO has agreed to provide integrated crisis response, and inpatient management services to people needing such services in its Service Area. North Sound BH-ASO, through this Contract, is subcontracting with Provider for the provision of specific mental health block grant services as required by the contract with HCA. Provider by signing this Contract attests that they are willing and able to provide such services in the Service Area.

2. MUTUAL COMMITMENTS

The parties to this Contract are mutually committed to the development of an efficient, cost effective, integrated, person-driven, age specific recovery and resilience model approach to the delivery of quality community mental health block grant services. To that end, the parties are mutually committed to maximizing the availability of resources to provide needed services in the Service Area, maximizing the portion of those resources used for the provision of direct services and minimizing duplication of effort.

3. ASSIGNMENT

Except as otherwise provided within this Contract, this Contract may not be assigned, delegated, or transferred by Provider without the express written consent of North Sound BH-ASO, and any attempt to transfer or assign this Contract without such consent shall be void. The terms "assigned," "delegated," or "transferred" shall include change of business structure to a limited liability company, of any Provider Member or Affiliate Agency.

4. AUTHORITY

Concurrent with the execution of this Contract, Provider shall receive explicit written authorization of their governing bodies to enter into this Contract and accept the financial risk and responsibility to carry out all terms of this Contract including the ability to pay for all expenses incurred during the contract period.

5. COMPLIANCE WITH APPLICABLE LAWS, REGULATIONS AND OPERATIONAL POLICIES Provider and their subcontractors shall comply with all applicable federal and state statutes, regulations and operational policies whether or not a specific citation is identified in various sections of this Contract, and all amendments thereto that are in effect when the Contract is signed, or that come into effect during the term of the Contract, which may include but are not limited to, the following:

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- 8 a. Title XIX and Title XXI of the Social Security Act and Title 42 of the Code of Federal Regulations.
- b. All applicable Office of the Insurance Commissioner (OIC) statutes and regulations.
 - c. All local, State and Federal professional and facility licensing and certification requirements/standards that apply to services performed under the terms of this Contract.
 - d. Comply with the Omnibus Crime Control and Safe Streets Act of 1968; Title VI of the Civil Rights Act of 1964; Section 504 of the Rehabilitation Act of 1973; title II of the Americans with Disabilities Act of 1990; Title IX of the Education Amendments of 1972; The Age Discrimination Act of 1975; and The Department of Justice Non-Discrimination Regulations of 28 CFR Part 42, Subparts C, D, E and G and 28 CFR Parts 35 and 39 (see http://www.ojp.usdoj.gov/about/offices/ocr.htm for additional information and access to the aforementioned federal laws and regulations).
 - e. Those specified in Title 18 RCW for professional licensing.
 - f. Reporting of abuse as required by RCW 26.44.030.
 - g. Industrial insurance coverage as required by Title 51 RCW.
 - h. RCW 38.52, 70.02 and 71.24.
 - i. WAC 246-341.
 - j. 42 CFR 438, including 438.58 (conflict of interest) and 438.106 (physician incentive plans).
 - k. The State Medicaid Manual (SMM), Office of Management and Budget (OMB) Circulars, the Budgeting, Accounting, and Reporting System (BARS) Manual, and BARS Supplemental Instructions.
 - I. Federal and State non-discrimination laws and regulations.
 - m. The Health Insurance Portability and Accountability Act (HIPAA), 45 CFR parts 160-
 - n. HCA-CIS Data Dictionary and its successors.
 - o. Federal funds must not be used for any lobbying activities.

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If Provider is in violation of a federal law or regulation and Federal Financial Participation is recouped, Provider shall reimburse the federal amount to North Sound BH-ASO within 20 days of recoupment. Upon notification from HCA, North Sound BH-ASO shall notify Provider in writing of changes/modifications in HCA policies and/or contract requirement changes.

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6. COMPLIANCE WITH NORTH SOUND BH-ASO OPERATIONAL POLICIES

Provider shall comply with all North Sound BH-ASO Supplemental Provider Service Guide and operational policies that pertain to the delivery of services under this Contract that are in effect when the Contract is signed or that come into effect during the term of the Contract.

Along with all North Sound BH-ASO stakeholders, Provider will be included in the process for developing relevant operational policies and procedures. North Sound BH-ASO's policies and procedures are posted on North Sound BH-ASO's website. North Sound BH-ASO shall notify Provider of new and revised policies, if applicable to the services provided under this Contract, through its numbered memoranda. Training will be provided on policies that impact providers.

North Sound BH-ASO will make best efforts to maintain currency of policies with applicable federal or state law, regulation or policy. In the event of a conflict, federal or state laws, regulations or policies supersede North Sound BH-ASO policies and procedures.

7. CONFIDENTIAL INFORMATION PROTECTION

Provider acknowledges that some of the material and information that may come into its possession or knowledge in connection with this Contract or its performance may consist of Confidential Information. Contractor agrees to hold Confidential Information in strictest confidence and not to make use of Confidential Information for any purpose other than the performance of this Contract, to release it only to authorized employees or Subcontractors requiring such information for the purposes of carrying out this Contract, and not to release, divulge, publish, transfer, sell, disclose, or otherwise make the information known to any other party without HCA's express written consent or as provided by law. Contractor agrees to implement physical, electronic, and managerial safeguards to prevent unauthorized access to Confidential Information (See Attachment 1: Confidential Information Security Requirements).

Providers that come into contact with Protected Health Information may be required to enter into a Business Associate Agreement with HCA in compliance with the requirements of the Health Insurance Portability and Accountability Act of 1996, Pub. L. 104-191, as modified by the American Recovery and Reinvestment Act of 2009 ("ARRA"), Sec. 13400 - 13424, H.R. 1 (2009) (HITECH Act) (HIPAA).

North Sound BH-ASO reserves the right to monitor, audit, or investigate the use of Confidential Information collected, used, or acquired by Provider through this Contract. Violation of this section by Contractor or its Subcontractors may result in termination of this Contract and demand for return of all Confidential Information, monetary damages, or penalties.

The obligations set forth in this Section will survive completion, cancellation, expiration, or termination of this Contract.

CONFIDENTIAL INFORMATION SECURITY

The federal government, including the Centers for Medicare and Medicaid Services (CMS), and the State of Washington all maintain security requirements regarding privacy, data access, and

other areas. Contractor is required to comply with the Confidential Information Security Requirements set out in Attachment 1 to this Contract and appropriate portions of the Washington OCIO Security Standard, 141.10 (https://ocio.wa.gov/policies/141-securing-information-technology-assets/14110-securing-information-technology-assets).

CONFIDENTIAL INFORMATION BREACH – REQUIRED NOTIFICATION

Provider must notify the North Sound BH-ASO Privacy Officer (PrivacyOfficer@nsbhaso.org) within five Business Days of discovery of any Breach or suspected Breach of Confidential Information.

Provider will take steps necessary to mitigate any known harmful effects of such unauthorized access including, but not limited to, sanctioning employees and taking steps necessary to stop further unauthorized access. Contractor agrees to indemnify and hold North Sound BH-ASO harmless for any damages related to unauthorized use or disclosure of Confidential Information by Provider, its officers, directors, employees, Subcontractors or agents.

If notification of the Breach or possible Breach must (in the judgment of North Sound BH-ASO) be made under the HIPAA Breach Notification Rule, or RCW 42.56.590 or RCW 19.255.010, or other law or rule, then:

North Sound BH-ASO may choose to make any required notifications to the individuals, to the Health Care Authority, U.S. Department of Health and Human Services Secretary (DHHS) Secretary, and to the media, or direct Provider to make them or any of them.

Any breach of this clause may result in termination of the Contract and the demand for return or disposition of all Confidential Information.

Provider's obligations regarding Breach notification survive the termination of this Contract and continue for as long as provider maintains the Confidential Information and for any breach or possible breach at any time.

8. CONTRACT PERFORMANCE/ENFORCEMENT

North Sound BH-ASO shall be vested with the rights of a third-party beneficiary, including the "cut through" right to enforce performance should Provider be unwilling or unable to enforce action on the part of its/their subcontractor(s). In the event the Provider dissolves or otherwise discontinues operations, North Sound BH-ASO may, at its sole option, assume the right to enforce the terms and conditions of this Contract directly with Provider. Provider shall include this clause in their contracts with their subcontractors. In the event of the dissolution of Provider, North Sound BH-ASO's rights in indemnification shall survive.

9. COOPERATION

The parties to this Contract shall cooperate in good faith to effectuate the terms and conditions of this Contract.

10. DEBARMENT CERTIFICATION

Provider, by signature to this Contract, certifies Provider and any Owners are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency from participating in transactions (Debarred) and is not listed in the Excluded Parties List System in the System for Award Management (SAM) website. Provider shall immediately notify North Sound BH-ASO if, during the term of this Contract, Provider becomes debarred.

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11. EXECUTION, AMENDMENT AND WAIVER

This Contract shall be binding on all parties only upon signature by authorized representatives of each party. This Contract, or any provision, may be amended during the contract period, if circumstances warrant, by a written amendment executed by all relevant parties. Only North Sound BH-ASO's Program Manager or North Sound BH-ASO's Program Manager's designee has authority to waive any provision of this Contract on behalf of North Sound BH-ASO.

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12. HEADINGS AND CAPTIONS

The headings and captions used in this Contract are for reference and convenience only, and in no way, define, limit, or decide the scope or intent of any provisions or sections of this Contract.

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13. INDEMNIFICATION

Provider shall be responsible for and shall indemnify and hold North Sound BH-ASO harmless (including all costs and attorney fees) from all claims for personal injury, property damage and/or disclosure of confidential information, including claims against North Sound BH-ASO for the negligent hiring, retention and/or supervision of the Provider and/or from the imposition of governmental fines or penalties resulting from the acts or omissions of Provider and its subcontractors related to the performance of this contract. North Sound BH-ASO shall be responsible and shall indemnify and hold Provider harmless (including all costs and attorney fees) from all claims for personal injury, property damage and disclosure of confidential information and from the imposition of governmental fines or penalties resulting from the acts or omissions of North Sound BH-ASO. Except to the extent caused by the gross negligence and/or willful misconduct of North Sound BH-ASO, Provider, shall indemnify and hold North Sound BH-ASO harmless from any claims made by non-participating BHAs related to the provision of services under this Contract. For the purposes of these indemnifications, the Parties specifically and expressly waive any immunity granted under the Washington Industrial Insurance Act, Title 51 RCW. This waiver has been mutually negotiated and agreed to by the Parties. The provision of this section shall survive the expiration or termination of the Contract.

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14. INDEPENDENT CONTRACTOR FOR NORTH SOUND BH-ASO

The parties intend that an independent Provider relationship be created by this contract. Provider acknowledges that Provider is not officers, employees, or agents of North Sound BH-ASO. Provider shall not hold Provider or any of Provider's employees out as, nor claim

status as, officers, employees, or agents of North Sound BH-ASO. Provider shall not claim for Provider or Provider's employees any rights, privileges, or benefits, which would accrue to an employee of North Sound BH-ASO. Provider shall indemnify and hold North Sound BH-ASO harmless from all obligations to pay or withhold Federal or State taxes or contributions on behalf of Provider or Provider's employees and subcontractors unless specified in this Contract.

15. INSURANCE

North Sound BH-ASO certifies it is a member of Washington Governmental Entity Pool for all exposure to tort liability, general liability, property damage liability, and vehicle liability, if applicable, as provided by RCW 43.19.

 Provider shall maintain Commercial General Liability Insurance (CGL). If the Provider is not a member of a risk pool, the Provider shall carry CGL to include coverage for bodily injury, property damage, and contractual liability, with the following minimum limits: Each Occurrence - \$1,000,000; General Aggregate - \$2,000,000. Any risk pool shall provide coverage with the same minimum limits. Any policy (non-risk pool and risk pool) shall include liability arising out of premises, operations, independent Contractors, personal injury, advertising injury, and liability assumed under an insured contract. Provider shall provide evidence of such insurance to North Sound BH-ASO within 15 days of the execution of this Contract and within 15 days post renewal date thereafter. All non-risk pool policies shall name North Sound BH-ASO as a covered entity under said policy(s).

16. INTEGRATION

This Contract, including Exhibits, contains all the terms and conditions agreed upon by the parties. No other understandings, oral or otherwise, regarding the subject matter of this Contract shall be deemed to exist or to bind any of the parties hereto.

17. MAINTENANCE OF RECORDS

During the term of this Contract and for ten (10) years following termination or expiration of this Contract, if any audit, claim, litigation, or other legal action involving the records is started before expiration of the ten (10) year period, the records shall be maintained until completion and resolution of all issues arising there from or for a minimum of the ten (10) year period, whichever is later. Provider shall maintain records sufficient to:

- a. Maintain the content of all Medical Records in a manner consistent with utilization control requirements of 42 CFR 456, 434.34 (a), 456.111 and 456.211.
- b. Document performance of all acts required by law, regulation, or this Contract.
- c. Substantiate Provider statement of their organizations' structures, tax status, capabilities and performance.
- d. Demonstrate accounting procedures, practices and records, which sufficiently and properly document Provider invoices to North Sound BH-ASO and all expenditures made by Provider to perform as required by this Contract.
- e. Provider and their subcontractors shall cooperate in all reviews including, but not limited to, surveys and research conducted by North Sound BH-ASO, HCA, or other Washington State Departments.
- f. Evaluations shall be done by inspection or other means to measure quality, appropriateness and timeliness of services performed under this Contract and to determine whether Provider and their subcontractors are providing service to individuals in accordance with the requirements set forth in this Contract and applicable state and federal regulations as existing or hereafter amended.

18. NO WAIVER OF RIGHTS

A failure by either party to exercise its rights under this Contract shall not preclude that party from subsequent exercise of such rights and shall not constitute a waiver of any other rights under this Contract unless stated to be such in writing signed by an authorized representative of the party and attached to the original Contract.

Waiver of any breach of any provision of this Contract shall not be deemed to be a waiver of any subsequent breach and shall not be construed to be a modification of the terms and conditions of this Contract.

19. ONGOING SERVICES

Provider and their subcontractors shall ensure that in the event of labor disputes or job actions, including work slowdowns, so called "sick outs," or other activities, within its service network, uninterrupted services shall be available as required by the terms of this Contract.

20. ORDER OF PRECEDENCE

In the event of an inconsistency in the terms of this Contract, or any inconsistency between the terms of this Contract and any applicable statute, rule, or contract, unless otherwise provided herein, the conflict shall be resolved by giving precedence in the following order, to:

- a. State statutes and regulations concerning the operation of the community behavioral health programs.
- b. Other applicable Federal, State, or local law.
- c. North Sound BH-ASO-HCA contract, or its successors, that covers the provision of the behavioral health services covered under this Contract, which shall include any exhibit, document, or material incorporated by reference.
- d. This Contract.

21. OVERPAYMENTS

In the event Provider fails to comply with any of the terms and conditions of this Contract and that failure results in an overpayment, North Sound BH-ASO may recover the amount due HCA, CMS, or other federal or state agency. In the case of overpayment, Provider shall cooperate in the recoupment process and return to North Sound BH-ASO the amount due upon demand.

22. OWNERSHIP OF MATERIALS

Materials created by Provider and their subcontractors and paid for by North Sound BH-ASO as a part of this Contract shall be owned by North Sound BH-ASO and shall be, "works for hire" as defined by the U.S. Copyright Act of 1976. This material includes, but is not limited to: books, computer programs, documents, films, pamphlets, reports, sound reproductions, studies, surveys, tapes and/or training materials. Provider or relevant subcontractors' own material which Provider and their subcontractors use to perform this Contract, but which is not created for or paid for by North Sound BH-ASO; however, North Sound BH-ASO and HCA shall have a perpetual license to use this material for HCA internal purposes at no charge to HCA.

23. PERFORMANCE

Provider shall furnish the necessary personnel, materials and/or behavioral health services and otherwise do all things for, or incidental to, the performance of the work set forth here and as attached. Unless specifically stated, Provider is responsible for performing or ensuring all fiscal and program responsibilities required in this contract. No subcontract will terminate the legal responsibility of Provider to perform the terms of this Contract.

24. RESOLUTION OF DISPUTES

The parties wish to provide for prompt, efficient, final and binding resolution of disputes or controversies that may arise under this Contract and therefore establish this dispute resolution procedure. All claims, disputes and other matters in question between the parties arising out of, or relating to, this Contract shall be resolved exclusively by the following dispute resolution procedure unless the parties mutually agree in writing otherwise:

- a. The parties shall use their best efforts to resolve issues prior to giving written Notice of Dispute.
- b. Within 10 working days of receipt of the written Notice of Dispute, the parties (or a designated representative) shall meet, confer and attempt to resolve the claim.
- c. The terms of the resolution of all claims concluded in meetings shall be memorialized in writing and signed by each party.

<u>Arbitration</u>: If the claim is not resolved within 30 days, the parties shall proceed to arbitration as follows:

- a. Demand for arbitration shall be made in writing to the other party. The parties shall select one person as arbitrator.
- b. If there is a delay of more than 10 days in the naming of any arbitrator, either party can ask the presiding judge of Skagit County to name any remaining arbitrator(s).
- c. The prevailing party shall be entitled to recover from the other party all costs and expenses, including reasonable attorney fees. The arbitrators shall determine which party, if any, is the prevailing party.

- d. The parties agree that the arbitrators' decision shall be binding, final and appealable to Skagit County Superior Court only as provided in Chapter 7.04A RCW.
- e. Unless the parties agree in writing otherwise, the unresolved claims in each notice of dispute shall be considered at an arbitration session which shall occur in Skagit County no later than 30 days after the close of the meeting described in paragraph (b) above.
- f. The Provisions of this section shall, with respect to any controversy or claim, survive the termination or expiration of this Contract.
- g. Nothing contained in this Contract shall be deemed to give the arbitrator the power to change any of the terms and conditions of this Contract in any way.
- h. The prevailing party in any action to compel arbitration or to enforce an arbitration award shall be awarded its costs, including attorney fees. Venue for any such action is exclusively Skagit County Superior Court.
- i. This Contract shall be governed by laws of the State of Washington, both as to interpretation and performance.

25. SEVERABILITY AND CONFORMITY

The provisions of this Contract are severable. If any provision of this Contract, including any provision of any document incorporated by reference is held invalid by any court, that invalidity shall not affect the other provisions of this Contract and the invalid provision shall be considered modified to conform to existing law.

26. SINGLE AUDIT ACT

If Provider or their subcontractor is a sub-recipient of Federal awards as defined by Office of Management and Budget (OMB) Super Circular, Provider and their subcontractors shall maintain records that identify all Federal funds received and expended. Said funds shall be identified by the appropriate OMB Catalog of Federal Domestic Assistance titles and numbers, the award names and numbers and award years, if awards are for research and development, as well as, names of the Federal agencies. Provider and their subcontractors shall make Provider and their subcontractors' records available for review or audit by officials of the Federal awarding agency, the General Accounting Office and HCA. Provider and their subcontractors shall incorporate OMB Super Circular audit requirements into all contracts between Provider and their subcontractors who are subrecipients. Provider and their subcontractors shall comply with any future amendments to OMB Super Circular and any successor or replacement Circular or regulation.

If Provider and/or their subcontractors are a sub-recipient and expend \$750,000 or more in Federal awards from any and/or all sources in any fiscal year, Provider and applicable subcontractors shall procure and pay for a single audit for that fiscal year. Upon completion of each audit, Provider and applicable subcontractors shall submit to North Sound BH-ASO's Program Manager a copy of their audited financial statements.

For purposes of "sub-recipient" status under the rules of 2 CFR part 200, subpart F Federal payments to a sub-recipient for providing patient care services to Medicaid eligible individuals are not considered Federal awards expended under this part of the rule unless a State requires the fund to be treated as Federal awards expended because reimbursement is on a cost-reimbursement basis.

27. SUBRECIPIENTS

General – If the Provider is a sub-recipient of federal awards as defined by 2 CFR part 200, subpart F and this Contract, the Provider shall:

- a. Maintain records that identify, in its accounts, all federal awards received and expended and the federal programs under which they were received, by Catalog of Federal Domestic Assistance (CFDA) title and number, award number and year, name of the federal agency, and name of the pass-through entity;
- Maintain internal controls that provide reasonable assurance that the Provider is managing federal awards in compliance with laws, regulations, and provisions of contracts or grant contracts that could have a material effect on each of its federal programs;
- c. Prepare appropriate financial statements, including a schedule of expenditures of federal awards;
- d. Incorporate OMB Super Circular audit requirements into all contracts between the Provider and its Subcontractors who are sub-recipients;
- e. Comply with any future amendments to OMB Super Circular and any successor or replacement Circular or regulation;
- f. Comply with the applicable requirements of OMB Circular A-87 and any future amendments to OMB Circular A-87, and any successor or replacement Circular or regulation; and
- g. Comply with the Omnibus Crime Control and Safe Streets Act of 1968; Title VI of the Civil Rights Act of 1964; Section 504 of the Rehabilitation Act of 1973; Title II of the Americans with Disabilities Act of 1990; Title IX of the Education Amendments of 1972; The Age Discrimination Act of 1975; and The Department of Justice Non-Discrimination Regulations, 28 CFR Part 42, Subparts C D E, and G, 2 CFR part 200 and 28 CFR Part 35 and Part 39 (see www.oip.usdoj/gov/ocr for additional information and access to the aforementioned Federal laws and regulations.)

28. SUBCONTRACTS

Provider may subcontract services to be provided under this Contract subject to the following requirements.

- a. Provider shall be responsible for the acts and omissions of any subcontractor.
- b. Provider must ensure that the subcontractor neither employs any person nor contracts with any person or Community Behavioral Health Agency (CBHA) excluded from participation in federal health care programs under either 42 USC 1320a-7 (§§1128 or 1128A Social Security Act) or debarred or suspended per this Contract's General Terms and Conditions.

- c. Provider shall require subcontractors to comply with all applicable federal and state laws, regulations and operational policies as specified in this Contract.
- d. Provider shall require subcontractors to comply with all applicable North Sound BH-ASO operational policies as specified in this Contract, including travel standards and access standards.
- e. Provider shall oversee, be accountable for and monitor all functions and responsibilities delegated to a subcontractor on an ongoing basis including formal reviews
- f. Provider will monitor performance of the subcontractors on an annual basis and notify North Sound BH-ASO of any identified deficiencies or areas for improvement requiring corrective action by Provider.
- g. Provider shall ensure that all subcontracts are in writing and that subcontracts specify all duties, reports and responsibilities delegated under this Contract. Those written subcontracts shall:
 - Require subcontractors to hold all necessary licenses, certifications and/or permits as required by law for the performance of the services to be performed under this Contract.
 - ii. Include clear means to revoke delegation, impose corrective action, or take other remedial actions if the subcontractor fails to comply with the terms of the subcontract.
 - iii. Require that the subcontractor correct any areas of deficiencies in the subcontractor's performance that are identified by Provider, North Sound BH-ASO and/or HCA.

29. SURVIVABILITY

The terms and conditions contained in this Contract that by their sense and context are intended to survive the expiration of this Contract shall so survive. Surviving terms include, but are not limited to: Financial Terms and Conditions, Single Audit Act, Order of Precedence, Contract Performance and Enforcement, Confidentiality of Client Information, Resolution of Disputes, Indemnification, Oversight Authority, Maintenance of Records, Ownership of Materials, Contract Administration Warranties and Survivability.

30. TREATMENT OF CLIENT PROPERTY

Unless otherwise provided in this Contract, Provider shall ensure that any adult individual receiving services from Provider under this Contract has unrestricted access to the individual's personal property. Provider shall not interfere with any adult individual's ownership, possession, or use of the individual's property unless clinically indicated. Provider shall provide individuals under age 18 with reasonable access to their personal property that is appropriate to the individual's age, development and needs. Upon termination of this Contract, Provider shall immediately release to the individual and/or the individual's guardian or custodian all of the individual's personal property.

31. 1 WARRANTIES 2 The parties' obligations are warranted and represented by each to be individually 3 binding, for the benefit of the other party. Provider warrants and represents that it is 4 able to perform its obligations set forth in this Contract and that such obligations are binding upon Provider and other subcontractors for the benefit of North Sound BH-ASO. 5 6 32. **CONTRACT ADMINISTRATION** 7 8 The Program Manager for each of the parties shall be responsible for and shall be the 9 contact person for all communications and billings regarding the performance of this Contract. 10 11 12 The Contact for North Sound Behavioral Health Organization, LLC is: 13 14 Joe Valentine, Executive Director 15 North Sound BH-ASO 301 Valley Mall Way, Ste. 110 16 17 Mount Vernon, WA 98273-5462 18 The Contact for Lifeline Connections is: 19 20 21 22 23 Changes shall be provided to the other party in writing within 10 working days.

C. PERFORMANCE STANDARDS

In carrying out its responsibilities under this contract, Provider shall comply with the following performance standards.

a. Provider shall ensure that it and any applicable subcontractors comply with general limitations on the use of MHBG funds as specified in Exhibit B

b. If Provider subcontracts for the provision of services under this contract it shall maintain documentation of its oversight and monitoring of subcontractors who are providing services described in this Contract, including documentation of related outcomes and actual costs, and provide such documentation when requested by North Sound BH-ASO.

c. Provider shall participate in annual peer reviews by individuals with expertise in the field of behavioral health when requested by North Sound BH-ASO/HCA.

1. INDEPENDENT PEER REVIEW (45 CFR 96.136)

The Provider shall participate in the statewide independent peer review process when requested by North Sound BH-ASO as outlined in Exhibit A-Independent Peer Review Procedures. Provider will be reviewed by experts in the field of behavioral Health Treatment to assess quality, appropriateness and efficacy of services provided to individuals.

2. BACKGROUND CHECKS (RCW 43.43.832)

The Provider must ensure a criminal background check is conducted on all staff members; case managers, outreach staff members, etc.; and volunteers who have unsupervised access to children, adolescents, vulnerable adults, and persons who have developmental disabilities.

When providing services to Youth, the Provider must ensure that requirements of RCW 43.43 and WAC 246-341 are met.

3. DELIVERABLES, PLANS AND REPORTS

Provider must ensure plans or reports required by this Contract, including those outlined in Exhibit A are provided to North Sound BH-ASO in compliance with the timelines/formats indicated.

If this Contract requires a report or other deliverable that contains information that is duplicative or overlaps a requirement of another Contract between the parties Provider may provide one report or deliverable that contains the information required by both Contracts.

D. FINANCIAL TERMS AND CONDITIONS

1. GENERAL FISCAL ASSURANCES

The Provider shall comply with all applicable laws and standards, including Generally Accepted Accounting Principles and maintain, at a minimum, a financial management system that is a viable, single, integrated system with sufficient sophistication and capability to effectively and efficiently process, track and manage all fiscal matters and transactions. The parties' respective fiscal obligations and rights set forth in this Contract shall continue after termination of this contract until such time as the financial matters between the parties resulting from this contract are completed.

2. FINANCIAL ACCOUNTING REQUIREMENTS

- a. Funding that supports this Contract comes from Community Mental Health Services Block Grant funds, from the federal DHHS, Catalog of Federal Domestic Assistance (CFDA) #93.958.
- b. Provider shall produce annual audited financial statements and make such reports available to North Sound BH-ASO upon request.
- c. North Sound BH-ASO shall pay Provider an amount not to exceed the maximum consideration specified in this Contract for the satisfactory performance of all work set forth in the Supplemental Provider Service Guide (SPSG).
- d. Provider shall submit a completed monthly invoice that includes the following information:
 - i. Provider shall be paid on a cost reimbursement basis for appropriate program expenditures submitted on the BH ASO Invoice.
 - ii. Administrative Costs shall not exceed 15%.
 - iii. Total charges, based on Provider standard billing rates for the services provided.
- e. Any MHBG Funds obligated under this Contract which are not expended by June 30, 2021, may not be used or carried forward in any other Contract or Amendment, and lapse as of June 30, 2021.

3. RULES COMPLIANCE

Provider shall:

a. Account for public behavioral health expenditures under this Contract in accordance with federal super circular and A-87 or other applicable circular and state requirements in accordance with the BARS Manual, and BARS Supplemental Instructions.

- b. Ensure State or Federal funds are not used to replace local funds from any source, which were being used to finance behavioral health services in the constituent county/counties in the calendar year prior to January 1, 1990. Provider shall not use State or Federal funds to replace local funds used to administer the Involuntary Treatment Program in the constituent county/counties in the calendar year prior to January 1, 1974.
- c. North Sound BH-ASO shall not make any payments in advance or anticipation of the delivery of services to be provided pursuant to this Contract.
- d. North Sound BH-ASO shall pay Provider only for authorized services provided in accordance with this Contract. If this Contract is terminated for any reason, North Sound BH-ASO shall pay only for services authorized and provided through the date of termination.
- e. Provider shall not bill North Sound BH-ASO for services performed under this contract, and North Sound BH-ASO shall not pay Provider, if Provider has charged or will charge the State of Washington or any other party under any other contract or contract for the same services.

4. USES AND USE RESTRICTIONS

The 93.958 MHBG (FEIN SM10056) for Community Mental Health and Substance Abuse and Treatment Services funding may not be used to provide inpatient services; to make cash payments to intended recipients of health services; to purchase or improve land, purchase, construct, or permanently improve (other than minor remodeling) any building or other facility or purchase major medical equipment; to satisfy any requirement for the expenditure of nonfederal funds as a condition for the receipt of Federal funds; or to provide financial assistance to any entity other than a public or nonprofit private entity.

Provider shall not use MHBG Funds for the following:

- a. Services and programs that are covered under the capitation rate for Medicaid-covered services to Medicaid enrollees.
- b. Inpatient mental health services.
- c. Construction and/or renovation.
- d. Capital assets or the accumulation of operating reserve accounts.
- e. Equipment costs over \$5,000.
- f. Cash payments to Individuals.
- g. State match for other federal funds.

Target Population:

Benefits	Services	Use MHBG	Use Medicaid
Individual is <i>not</i> a Medicaid recipient	Any type	Yes	No
Individual is a Medicaid recipient	Allowed under Medicaid	No	Yes
Individual <i>is</i> a Medicaid recipient	Not allowed under Medicaid	Yes	No

E. OVERSIGHT, REMEDIES AND TERMINATION

1. OVERSIGHT AUTHORITY

North Sound BH-ASO, HCA, Office of the State Auditor, DHHS, Centers for Medicare and Medicaid Services (CMS), the Comptroller General, or any of their duly-authorized representatives have the authority to conduct announced and unannounced: a) surveys, b) audits, c) reviews of compliance with licensing and certification requirements and compliance with this Contract, d) audits regarding the quality, appropriateness and timeliness of behavioral health services of Provider and subcontractors and e) audits and inspections of financial records of Provider and subcontractors. Provider shall notify North Sound BH-ASO when an entity other than North Sound BH-ASO performs any audit described above related to any activity contained in this Contract.

In addition, North Sound BH-ASO will conduct reviews in accordance with its oversight of resource, utilization and quality management, as well as to ensure that Provider has the clinical, administrative and fiscal structures to enable them to perform in accordance with the terms of the contract. Such reviews may include, but are not limited to, encounter data validation, utilization reviews, clinical record reviews and review of administrative structures, fiscal management and contract compliance. Reviews may include desk reviews, requiring Provider to submit requested information. North Sound BH-ASO will also review any activities delegated under this contract to Provider.

Findings, as a result of North Sound BH-ASO conducted reviews, may result in remedial action as outlined below. Federal and State agencies may impose remedial action or financial penalties either directly upon Provider or through North Sound BH-ASO. Provider shall comply with the terms of such remedial action and be responsible for the payment of financial penalties.

2. REMEDIAL ACTION

North Sound BH-ASO may require Provider to plan and execute corrective action. Corrective action plans (CAP) developed by Provider must be submitted for approval to North Sound BH-ASO within 30 calendar days of notification. CAP allowed for corrective action depending upon the nature of the situation as determined by North Sound BH-ASO.

a. CAP must include:

- i. A brief description of the finding.
- ii. Specific actions to be taken, a timetable, a description of the monitoring to be performed, the steps taken and responsible individuals that will reflect the resolution of the situation.

1	b.	CAP may:
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3		Require modification of any policies or procedures by Provider relating to the
4		fulfillment of its obligations pursuant to this Contract.
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6	C.	CAP is subject to approval by North Sound BH-ASO, which may:
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8		i. Accept the plan as submitted.
9		ii. Accept the plan with specified modifications.
10		iii. Request a modified plan.
11		iv. Reject the plan.
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13	d.	Provider agrees that North Sound BH-ASO may initiate remedial action as outlined
14		in subsection below if North Sound BH-ASO determines any of the following
15		situations exist:
16		. A markless soliste that a continuity invariate annullance
17		i. A problem exists that negatively impacts enrollees.
18		ii. Provider has failed to perform any of the behavioral health services
19		required in this Contract, including delegated functions, which includes the
20		failure to maintain the required capacity as specified by North Sound BH-
21		ASO to ensure that enrollees receive medically necessary services.
22		iii. Provider has failed to develop, produce, and/or deliver to North Sound BH-
23 24		ASO any of the statements, reports, data, data corrections, accountings, claims, and/or documentation described herein, in compliance with all the
25		provisions of this Contract.
26		iv. Provider has failed to perform any administrative function required under
27		this Contract, including delegated functions. For the purposes of this
28		section, "administrative function" is defined as any obligation other than
29		the actual provision of behavioral health services.
30		v. Provider has failed to implement corrective action required by the state and
31		within North Sound BH-ASO prescribed timeframes.
32		processing and the second and the se
33	e.	North Sound BH-ASO may impose any of the following remedial actions in
34		response to findings of situations as outlined above.
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36		i. Withhold one percent of the next monthly payment and each monthly
37		payment thereafter until the corrective action has achieved resolution.
38		North Sound BH-ASO, at its sole discretion, may return a portion or all of
39		any payments withheld once satisfactory resolution has been achieved.
40		ii. Compound withholdings identified above by an additional one-half of one
41		percent for each successive month during which the remedial situation has
42		not been resolved.
43		iii. Revoke delegation of any function delegated under this contract.

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- iv. Deny any incentive payment to which Provider might otherwise have been entitled under this Contract or any other arrangement by which HCA provides incentives.
- v. Termination for Default, as outlined in this Contract.

3. PAYMENT WITHHOLD

Up to two (2) percent of the monthly payment will be withheld upon the request of North Sound BH-ASO's Program Manager if a required report or deliverable under this contract is due and has not been received by North Sound BH-ASO, including required financial reports and data transmissions.

Payment will be withheld until the required report or deliverable has been delivered and meets the requirements specified by North Sound BH-ASO.

4. INDIVIDUALS SERVICED BY MEDICAID AND OTHER MENTAL HEALTH PROGRAM ARE NOT THIRD-PARTY BENEFICIARIES UNDER THIS CONTRACT

Although North Sound BH-ASO and the Provider mutually recognize that services under this Contract may be provided by the Provider to individuals receiving services under the Medicaid program, and chapters 71.05, 71.24, and 71.34 RCW, it is not the intention of either North Sound BH-ASO or the Provider that such individuals, or any other persons, occupy the position of intended third-party beneficiaries of the obligations assumed by either party to this Contract.

5. ADDITIONAL FINANCIAL PENALTIES – HCA IMPOSED SANCTIONS

Financial penalties imposed by HCA or other regulatory agency due to the action or inaction of Provider may be paid by North Sound BH-ASO on behalf of Provider and the amount will be withheld from North Sound BH-ASO's payments to Provider.

6. TERMINATION DUE TO CHANGE IN FUNDING

In the event funding from State, Federal, or other sources is withdrawn, reduced, or limited in any way after the effective date of this Contract and prior to its normal completion, North Sound BH-ASO may terminate this Contract, subject to renegotiations.

7. TERMINATION FOR CONVENIENCE

Except as otherwise provided in this Contract, a party may terminate their portion of this Contract upon 30 days written notification by certified mail to the other party. The effective date of termination shall be the thirtieth day after receipt of written notification to the other party or the last day of the calendar month in which the thirtieth day occurs, whichever is later.

8. TERMINATION FOR DEFAULT

North Sound BH-ASO's Program Manager may terminate this Contract for default, in whole or in part, by written notice to Provider if North Sound BH-ASO or HCA has a reasonable basis to believe that Provider has or have:

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- Failed to meet or maintain any requirement for contracting with HCA. a.
- b. Failed to perform under any provision of this Contract.
- Violated any law, regulation, rule, or ordinance applicable to the services provided under this Contract.
- d. Otherwise breached any provision or condition of this Contract.

Before North Sound BH-ASO's Program Manager may terminate this Contract for default, in whole or in part, North Sound BH-ASO shall provide Provider with written notice of Provider's noncompliance with this Contract which notice shall provide Provider a reasonable time period to correct its/their noncompliance. If Provider has or has not corrected its/their noncompliance within the period of time specified in the written notice of noncompliance, North Sound BH-ASO Program Manager may then terminate this Contract, in whole or in part for default without such written notice and without opportunity for correction if North Sound BH-ASO and/or HCA has a reasonable basis to believe that:

- Provider has violated any law, regulation, rule, or ordinance applicable to services a. provided under this contract.
- Continuance of this Contract with Provider poses a material risk of injury or harm b. to any person.

Provider may terminate this Contract in whole or in part, by written notice to North Sound BH-ASO, if Provider has a reasonable basis to believe that North Sound BH-ASO has:

- a. Failed to meet or maintain any requirement for contracting with Provider.
- Failed to perform under any provision of this Contract. b.
- Violated any law, regulation, rule, or ordinance applicable to work performed c. under this Contract.
- d. Otherwise breached any provision or condition of this Contract.

9. **TERMINATION PROCEDURE**

The following provisions shall survive and be binding on the parties in the event this Contract is terminated:

Provider and any applicable subcontractors shall cease to perform any services required by this Contract as of the effective date of termination and shall comply with all reasonable instructions contained in the notice of termination which are related to the transfer of clients, distribution of property and termination of services. Each party shall be responsible only for its performance in accordance with the terms of this Contract rendered prior to the effective date of termination. Provider and any applicable subcontractors shall assist in the orderly transfer/transition of the individuals served under this Contract. Provider and any

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- applicable subcontractors shall promptly supply all information necessary for the reimbursement of any outstanding claims.
- b. Provider and any applicable subcontractors shall immediately deliver to North Sound BH-ASO's Program Manager or to his/her successor, all HCA and North Sound BH-ASO assets (property) in Provider's and any applicable subcontractor's possession and any property produced under this Contract. Provider and any applicable subcontractors grants North Sound BH-ASO and HCA the right to enter upon Provider's and any applicable subcontractor's premises for the sole purpose of recovering any North Sound BH-ASO or HCA property that Provider and any applicable subcontractors fails to return within 10 working days of termination of this Contract. Upon failure to return North Sound BH-ASO and/or HCA property within 10 working days of the termination of this Contract, Provider and any applicable subcontractors shall be charged with all reasonable costs of recovery, including transportation and attorney's fees. Provider and any applicable subcontractors shall protect and preserve any property of North Sound BH-ASO and/or HCA that is in the possession of Provider and any applicable subcontractors pending return to North Sound BH-ASO and/or HCA.
- c. North Sound BH-ASO shall be liable for and shall pay for only those services authorized and provided through the date of termination. North Sound BH-ASO may pay an amount agreed to by the parties for partially completed work and services, if work products are useful to or usable by North Sound BH-ASO. Should either party terminate the contract, Provider shall be responsible to provide all behavioral health services through the end of the month for which they will invoice North Sound BH-ASO.

1 2	THIS CONTRACT , consisting of 31 Pages, plus Exhibits, is executed by the persons signing below who warrant that they have the authority to execute this Contract.			
3	,	•		
4	NORTH SOUND BHO		CONTRACTOR	
5				
6				
7				
8				
9	Joe Valentine	Date		Date
10	Executive Director		CEO	